





# ABOUT US

Med Health was started to help people get the care they need while staying in the comfort of their own homes.

We take the time to get to know you and your family, listen to the unique needs and requirements you have, and then create a package to meet your individual requirements using our highly trained clinical carers.

While we provide care for you in the comfort of your own home, our number one goal is to make sure that you are able to keep as much of your freedom as possible.



If you want care in the comfort of your own home, 24 hours a day, seven days a week, live-in care is the best option. This option is accessible on a long-term as well as a short-term (respite) basis. This option keeps you company at all times and guarantees that you have care and support whenever you need it. Helping can include taking care of personal needs, lifting, doing housework, or making meals.

Our live-in carers prioritise assisting you when you need it the most. Furthermore, your carer's focus is entirely on you and/or your loved one. Our carers put a high value on honesty and have a lot of experience helping people in their own homes with professional private care. They make a big difference in the lives of the people they care for.

LIVE-IN CARE

# **NIGHT SUPPORT**

At Medhealth Care and Support, we know that a person's need for care doesn't cease when the sun sets; in certain circumstances, they require care and support throughout the night. Night care gives customers and their families peace of mind.

We provide a customisable solution that lets people choose their degree of help. We acknowledge that a person's requirements are always changing, so we give them choice over their care and assistance so the service can adapt to them.

## **DOMICILIARY CARE**

We provide hourly care and support visits that are tailored to your specific requirements. Our home care services can be as short as an hour or as long as 24 hours a day, seven days a week, even on holidays.

Our carers are matched to you based on shared interests and characteristics. They are amazing and have been verified and trained to care for and support people with a variety of diseases, such as Alzheimer's. Our care management team is available 24 hours a day, seven days a week to assist them.





### RESPITE CARE

If you are going away for a holiday or a family event, our respite care services are ideal for you. Medhealth Care and Support Services is here to care for you and support you so you can rest and enjoy your day.

Our respite services, whether long-term or short-term, will work for you. We will develop a care plan that matches your requirements with your help. We will also provide regular updates so you may have peace of mind knowing that your loved one is in good hands and being cared for while you are gone.

# **COMPANIONSHIP CARE**

Companionship care is one of our most popular services at Medhealth Care and Support, covering a wide variety of caregiving activities. This makes it an excellent alternative for seniors who need a little assistance to stay at home but do not require expert caring.

We offer a staff of dependable, highly trained carers available to assist you with a variety of social chores. Our carers are trained to protect your privacy and support your freedom.



# **END OF LIFE CARE**

You will be a part of the planning process for our end-of-life care, and if you so choose, we will also engage your loved ones and close friends. It will be crafted specifically to fulfil your requirements and cater to your preferences. During this difficult moment of your life, we place high importance on respect and decency.

We will work together with the doctors, nurses, and other healthcare professionals who are helping you to manage your symptoms and make sure you are as comfortable as possible.



# **COMPLEX CARE**

Our complex care is designed to accommodate individuals with any illness that calls for clinical treatment, including neurological conditions, acquired brain trauma, and Parkinson's disease. It can also be given to people who need nursing care because of their main illness, like a PEG feeding tube for someone who has had a stroke.

The main goals of providing complex care at home are to give each person the help they need and make it possible for them to keep as much of their independence as they can.



# **OUR CARE PROCESS**

#### **Step 1- initial Contact**

Come through to our offices, email us or call us on our number. We will ask for some basic details and answer to any queries you might have.

#### **Step 2- Home Visit**

We visit to make a free no obligation assessment.

#### **Step 3- Consider your options**

Consider and discuss our wide service options and answer any questions you might have.

#### **Step 4- Signing of service contract**

Once you have selected your tailored package, you will then sign a contract to start service with your matched Carer

#### **Step 5- Care starts**

Meet with your Carer to organize your care

#### **Step 6- Follow-ups**

Regular check-ins to keep you satisfied with your care and adjust services to your specifications





0798 438 8946



0333 335 5877



info@med-health.co.uk



www.med-health.co.uk



91 London Road Corby, Northamptonshire, NN17 5AP